

Differences in Security Issues and Obligations between a patient centered and a customary medical centered approach

*She holds
the key*



*They
hold
the
record*



	HowsYourHealth Patient Centered Approach	Customary Medical Centered Approach
The Purpose	To immediately serve the needs you express in a standard survey and use the information to improve care.	To document the care we have given to you for medical, legal, billing purposes.
The default disclaimer	Absolutely no personal information* about you or your computer is stored or shared. Only you decide what to do with the information.	Our medical record about you contains lots of information. We may share it for medical and billing purposes. We may use it to study and improve the quality of our care.
The information content	You just completed HowsYourHealth so you know what it is. You can go back and review.	Because it has been collected from various sources over many years, you do not know what it is and may not understand what it says if you are allowed to review it.
Sharing with others.	You may immediately print out an information summary for yourself. You may add your name and immediately send it by email to a sponsoring health professional. You may also place in a portable personal health record and it make available to others electronically.	You will need to have permission from us to access and share it.
Security	If you decide to share the information with a sponsoring health professional it is sent by simple encrypted email: there is a small chance it can be intercepted (like a first class letter). When received by the health professional it is stored in a very secure (HIPAA) registry and possible in the office email "in box."**	Because we are storing this and you usually don't know what we know, we are under great legal obligation to make it very difficult, even for you, to access the information.

* After the survey is completed the data is stored for a sponsoring practice but since no patient identifier is entered as the default, the information is not considered data from "Human subjects."

** HowsYourHealth will soon offer a nationally secure vault in which patients will be able to store their personal health record free from worry that it will be "data-mined."